



Blood Center – Technical Track (Hemasphere®)

Tuesday, August 31, 2010

Time	Session Name / Description
7:30AM	Registration Opens
8:00AM	Continental Breakfast (provided)
9:00AM	General Plenary Session
10:45AM	Break
11:00AM	Hemasphere General Plenary Session <ul style="list-style-type: none"> • Acquisition / Transition - One year in • Hemasphere - New version <ul style="list-style-type: none"> - Features and updates - Roll-out dates
12:00 Noon	Lunch (provided)
1:00PM (Select One)	Take Control of Your Hemasphere Sign-up Sheet– Group Discussion The Sign-up sheet is the single most important document in the success or failure of your blood drive. Customize it to handle automated collections, large amounts of no shows or other drive elements. Learn best practices from your fellow Hemasphere users for topics including Employee Lunch Breaks, Walk-ins, No-shows, Drives with Automation, Community Drives, and High School Drives.
	What to Expect with the Hemasphere Database Schema Changes Learn the New Columns, Table Changes and View Updates. New features include how to report on new data in Hemasphere and how to utilize other schema
	Hemasphere 101 Refresh your knowledge of what makes Hemasphere great! Review the basic features and tools that will maximize your use of Hemasphere. Topics will include Dashboards, Managing your Favorites, Drive List, Calendar Icons and what they mean, Goals, Goals and more Goals, Managing Daily Constraints by day or date range, Loading Reports, views and functions and why does my report require a login?
3:00PM	Break
3:15PM (Select One)	Block Scheduling It's finally here! The fall release of Hemasphere will incorporate the full ability to group drive and staff resources into pre-defined blocks. Block scheduling can provide a more consistent drive scheduling environment and help reduce collection staff turn-over.
	New Functional Administration Tools for Hemasphere Learn about the Custom Goal Tool, adding attachments within Hemasphere and your reports, Maximizing Security Roles and Templates, and Data Import options to maximize Hemasphere information.
5:00PM	Personal Time





Wednesday, September 1, 2010

Time	Session Name / Description
8:00AM	Continental Breakfast (provided)
9:00AM	Reporting efficiency – Database Replication/Mirroring Indexes – pros and cons, Defragmenting Tables (report run stats & defrag script), Data Cleanup – GIGO, Get your top 10 run reports (Identify and Optimize)
10:15AM	Break
10:30AM	Intro to SQL Server Programming – Part 1 SQL Development Guidelines, Transact-SQL Resources, User Functions vs. Stored Procedures, Creating a simple stored procedure & function, Cursors & Loops, Creating an SQL Tool, Creating a Dashboard, Tim's Template for Creating Dashboards, Automating Tasks through SQL Jobs.
12:00 Noon	Personal Time
1:30PM	Intro to SQL Server Programming – Part 2
3:15PM	Break
3:30PM	Moving to SQL 2008 Installer differences, New Features, Transferring Users, SQL 2008 Business Intelligence Development Studio.
6:00PM	Host City Event

Thursday, September 2, 2010

Time	Session Name / Description
8:00AM	Continental Breakfast (provided)
9:00AM	Hemasphere Plenary Session
(Select One)	Top Ten Help Desk Calls and How to Avoid Them Learn what the most common challenges for Hemasphere users are and what your organization can do to avoid costly mistakes or time-consuming calls to correct them.
	2010 Hemasphere Report/Dashboard Review You put the data in, but are you getting it out? See what's new with the latest updates in reports and dashboards for both recruitment and collections.
	Hemasphere Optimization Audit Are you underutilizing Hemasphere? Are there current processes that could be streamlined by adjusting your Hemasphere configuration? We will provide a self-auditing document to ensure that you are getting most out of your Hemasphere investment.
11:30AM	Closing Session Wrap-up and event survey
12:00 Noon	Conference Ends

